



The TMG Maintenance Department strives to schedule our technicians in the most efficient manner and allowing us permission to enter (PTE) enables that. This means we can provide faster service to you.

We want to have an option for those residents that require an appointment. Due to the costs associated with fuel, if you feel an appointment is necessary for Maintenance to enter your unit, a \$25+tax Appointment Fee is due before the work will be scheduled. An appointment time of 8AM-12PM or 12PM-5PM timeframe for arrival will then be arranged.

If you have unattended dogs or minors in the home during business hours, please contact your Property Management Team for direction, upon submitting a maintenance request, as communication can be provided as to when the work will be completed.

Remember: The Appointment Fee is completely avoidable by simply giving PTE. Our technicians leave a hanger on your door so you know we were in your home.

Maintenance requests must be submitted in writing. We make it easy!

1. Visit www.TMGnorthwest.com. Click on Tenants\Current Tenants\Submit a Maintenance Request
2. Visit our office, 7710 NE Vancouver Mall Drive and fill out a Maintenance Request Form

Please let us know if you have any questions and thank you for being a valued tenant!

TMG Maintenance Service Schedule

Monday	Tuesday	Wednesday	Thursday	Friday
98663	98684	98663	98684	98629
98660	98683	98660	98683	98642
98661	98607	98661	98607	98604
98664	98671	98664	98671	98606
98662	98682	98662	98682	98685
Oregon	98629	Oregon		98686
	98642			98665
	98604			
	98606			
	98685			
	98686			
	98665			